Dear Sir/Madame,

I am a registered player at [name of the online gambling platform or casino]. My account details are as follows:

My name and surname: [to be added]

Login name: [to be added]

Email address: [to be added]

Date of birth: [to be added]

Gender: [to be added]

This is to inform you that I have submitted a complaint to casino.guru website (**Casino Guru**) relating to my playing transactions at [name of the online gambling platform or casino] and I authorize Casino Guru to manage and act as a mediator in respect of my complaint and to communicate with [name of the online gambling platform or casino] (and its employees, agents or representatives) on my behalf and to take any other steps of any nature, which, according to the opinion of Casino Guru, should be signed or taken, directly or indirectly, in relation to management and resolution of my complaint.

Kind regards,